

# PRIVACY POLICY

**Effective Date:** January 15th, 2025

Levangie Laboratories, Inc. (“**LLABS**,” “**we**,” or “**us**”) respects your privacy and is committed to protecting it through our compliance with this Privacy Policy (“**Policy**”). This Policy describes how we collect, use, and share personal information when you use our website(s), services, AI platform, or any other online offerings (collectively, the “**Services**”).

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## 1. Information We Collect

### 1.1 Information You Provide:

- **Account Data:** When creating an account, you may provide information such as name, email, billing address, and payment details.
- **Content & Data Submissions:** Any data (including personal data) you choose to process through our AI Agents or platform.

### 1.2 Information Collected Automatically:

- **Usage Data:** We collect details about how you interact with the Services (e.g., pages visited, session duration).
- **Device & Log Data:** We may collect IP addresses, browser type, device identifiers, and system logs to troubleshoot or improve the Services.
- **Cookies & Tracking:** We may use cookies or similar technologies to store user preferences, gather analytics, or facilitate sign-ins. You can control cookie usage via your browser settings, but disabling them may limit certain features.

### 1.3 Information from Third Parties:

We may receive data about you from third-party integrations (e.g., single sign-on providers, CRMs). This data is handled according to this Policy.

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## 2. How We Use Your Information

### 2.1 Service Provision:

- To create and manage your account.
- To process your transactions (billing, payment).

- To operate and maintain our AI platform.

## **2.2 Service Improvements:**

- To analyze usage trends or identify performance bottlenecks.
- To research and develop new features or expansions to our agentic framework.

## **2.3 Communication:**

- To send you service updates, product announcements, or important security alerts.
- To address your inquiries and provide support.

## **2.4 Compliance & Legal Obligations:**

- To comply with applicable laws, regulations, legal processes, or enforceable governmental requests.
  - To detect, investigate, or prevent fraudulent or illegal activities.
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# **3. Sharing Your Information**

## **3.1 Service Providers:**

We may share personal information with third-party vendors that assist us with cloud hosting, payment processing, analytics, or customer support—subject to strict confidentiality obligations.

## **3.2 Business Transfers:**

If LLABS undergoes a merger, acquisition, or asset sale, your information may be transferred as part of that transaction. We will notify you of any such change in ownership or control.

## **3.3 Legal Requirements:**

We may disclose personal information to comply with legal obligations, respond to law enforcement requests, protect our rights or users.

## **3.4 With Your Consent:**

We may share information with third parties if you explicitly consent (e.g., an integration you enable in your account settings).

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# **4. Data Retention & Security**

## **4.1 Retention Periods:**

We retain personal data for as long as necessary to fulfill the purposes outlined in this Policy (or as required by law).

#### **4.2 Security Measures:**

We employ industry-standard security measures (encryption in transit, restricted access controls, etc.) to protect your data. However, no method of transmission or storage is 100% secure.

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## **5. International Data Transfers**

If you are located outside of [Your Country], we may transfer your data to and process it in [Your Country] or other jurisdictions. We take steps to ensure appropriate safeguards, such as Standard Contractual Clauses, are in place if required by law.

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## **6. Your Rights & Choices**

#### **6.1 Access & Correction:**

Where required by law, you may have the right to request access to or correction of your personal information.

#### **6.2 Deletion & Portability:**

You may request deletion of your personal information or a copy in a portable format, subject to certain legal exceptions.

#### **6.3 Opt-Out:**

You can opt out of marketing emails at any time by clicking the “unsubscribe” link. For certain analytics or tracking, see your browser or device settings.

#### **6.4 Do Not Sell / CCPA & GDPR Disclosures:**

If applicable law provides, you may opt out of certain data sharing or “sales” of data. We will honor such requests as required under relevant privacy statutes.

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## **7. Children’s Privacy**

Our Services are not intended for children under 16. We do not knowingly collect data from children under 16. If you believe we have inadvertently collected data from a minor, please contact us to have it removed.

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## **8. AI-Specific Use Cases**

### **8.1 Agent Data Processing:**

The AI agents may process user-provided data (including personal data) to generate output. We do not review or moderate all outputs. Users remain responsible for the legality and appropriateness of data used in the AI pipeline.

### **8.2 TRiSM & Hallucination Mitigation:**

We implement trust, risk, and security management measures to reduce risk of harmful or inaccurate outputs but cannot guarantee 100% correctness or factual integrity.

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## **9. Changes to This Policy**

We may update this Privacy Policy from time to time to reflect operational changes or compliance requirements. We will notify you of material changes by posting a notice on our site or emailing you. Your continued use of the Services after such changes indicates your consent.

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## **10. Contact Us**

If you have any questions or concerns about this Policy, or if you wish to exercise any applicable rights, please contact us:

**Levangie Laboratories, Inc.**

Email: [brayden@levangielaboratories.com](mailto:brayden@levangielaboratories.com)

**Last Updated:** [January XX, 2025]